

## POLÍTICA DE COOKIES DE TERALAVA S.L.U. - WWW.LERO.NET -

The domain [www.lero.net](http://www.lero.net) uses automatic collection procedures (Cookies) to collect personal information, such as browser type or operating system, referring page, route, ISP (Internet Service Provider) domain, etc. to improve the services provided. Cookies help us to customize this website to your personal needs.

A "Cookie" is a small file stored on the user's computer that allows us to recognize the user. Cookies help us to improve the quality of our website, allowing us to personalise the navigation of each user on our website to a certain extent. Cookies are currently essential to the operation of the Internet and offer numerous advantages when offering interactive services, facilitating navigation and the user-friendliness of our website.

Please note that cookies cannot damage your computer and that enabling them helps us to identify and correct errors and improve the navigability of our site.

### Types of cookies:

We will inform you about the typology and use of cookies:

From the point of view of the 'lifespan' of the cookie (time that the cookie remains active on our computer), we can distinguish between cookies:

1. **Session cookies:** these are temporary cookies that remain in the cookie file of your browser until you leave the website, so that no cookies are stored on the user's hard drive. The information obtained from these cookies is used to analyse web traffic patterns. Ultimately, this enables us to provide a better experience in order to improve content and facilitate its use.
2. **Permanent cookies:** These are stored on the hard disk and our website reads them every time you visit. A permanent cookie has an expiry date. The cookie will not work after that date. We generally use them to facilitate purchasing and registration services.

From the point of view of the use of each cookie, we can make the following distinction:

- A **Required cookies:** are those cookies that are strictly necessary, such as, for example, those that serve to navigate correctly or enable payment for goods or services requested by the user, or cookies that serve to ensure that the content of the website is actually loaded.

Within the Compulsory cookies category you can also find cookies for the following purposes:

- Cookies that only allow communication between the user's computer and the network.
- Cookies used to provide a service explicitly requested by the user.

In these two cases, we inform you that the information and consent of the user is not necessary for the installation of the referred cookies. In particular, the EU Expert Working Group explained in Article 29 of its Opinion 4/20123 that cookies that are excluded are intended, among other things, for their purpose:

- ✓ User input" cookies
- ✓ Authentication or user authentication cookies (session only)
- ✓ Security cookies for users
- ✓ Cookies for media player sessions
- ✓ Session cookies to balance the load
- ✓ Cookies for customizing the user interface
- ✓ Plug-in cookies for exchanging social content

All other Mandatory Cookies not included in the above assumptions require the prior information and consent of the user.

- a. Functional cookies: These are cookies that help the user to have a better experience when navigating the site. An example of the use of this type of cookie is the cookie used to store the navigation data of a particular language.
- b. Analytical cookies: These are cookies that allow us to analyse the use of the Website so that we can measure and improve how it works.
- c. Advertising and Third Party Cookies: are cookies used by social networks, or by external content add-ons such as google maps and cookies from advertising companies to serve ads relevant to your interests.

TERALAVA S.L.U. stores all information collected via cookies in a non-personalised format (IP address). This type of information obtained via cookies will not be disclosed outside TERALAVA S.L.U. nor used for unsolicited communications.

#### Good Privacy - Cookie management:

If the user so wishes, the registration of cookies may be made subject to acceptance during installation or updating of the browser used. The user can revoke their acceptance at any time via the content and privacy configuration options available on each browser. However, if the user does not allow the installation of cookies in his browser, he may not be able to access one of the sections of our website.

For more information about the correct setting of cookies and the possibilities to activate, restrict and/or deactivate them, please refer to the help section of your browser for more information:

Learn how to block the use of cookies in Google Chrome

Learn more about blocking the use of cookies in Firefox

More information about blocking the use of cookies in Internet Explorer

Learn more about blocking the use of cookies in Safari

Many browsers allow you to activate a private mode, whereby cookies are always deleted after your visit. Depending on the browser, this private mode may have different names. Below you will find a list of the most common browsers and the different names for this "private mode":

- Internet Explorer 8 and up; InPrivate
- Safari 2 and up; Private Browsing
- Opera 10.5 and higher; Private Browsing
- FireFox 3.5 and above; Private Browsing
- Google Chrome 10 and up; Incognito

#### List and description of cookies:

The tables we publish below collect the cookies described above and used on the TERALAVA S.L.U. website in a schematic manner:

Name cookie	Domainn of cookie	Expires (session, permanent)	Use cookie (Demand-functional-Third Party/Advertise)
_utma	ero.net	2 years	Analytical cookies (Google Analytics): Stores the number of visits for each user, the time of the first visit, the previous visit and the current visit.
_utmb	ero.net	30 minutes	Analytical cookies (Google Analytics): are used to monitor approximately how long you stay on a site.
_utmc	ero.net	At end of session	Analytical cookies (Google Analytics): are used to monitor approximately how long you stay on a site.
_utmz	ero.net	6 months	Analytical cookies (Google Analytics): Sites where a visitor comes from (search engine, keyword, link)
_utmt	ero.net	10 minutes	Analytical cookies (Google Analytics): are used to limit the percentage of requests.
accept_cookie	ero.net	30 days	Functional cookie: cookie by which you accept the cookie conditions and hide the cookie bar

For more information about Google Analytics cookies, please visit the following page: <https://policies.google.com/technologies/cookies?hl=es> . You can disable Google Analytics cookies via the following link: <https://tools.google.com/dlpage/gaoptout> .

For more information about cookies and your rights as a user, please consult the Cookie Usage Guide prepared by the Spanish Data Protection Agency in collaboration with the associations ADIGITAL, Advertisers, AUTOCONTROL and IAB Spain: <https://www.aepd.es/media/guias/guia-cookies.pdf>.

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